

## **SUPPLEMENT TO CAREBRIDGE EXHIBIT**

### **Service Description for ANIRA VPN Gateway**

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This Supplement will be strictly governed by the CareBridge Exhibit between McKesson and Customer.

#### **1. Service.**

McKesson provides a LAN to LAN VPN connection between the McKesson backbone network ("*CareBridge Backbone*") and Customer's designated location for use by Customer's organization. Such service includes the ANIRA VPN Gateway ("Gateway") and in some configurations an asynchronous modem for Gateway diagnostics. The Gateway will be connected to Customer's network and Customer's Internet connection. The Gateway will establish an encrypted tunnel session to the CareBridge Backbone for the purpose of using the CareBridge Service. The standard configuration for this service includes at least one Ethernet interfaces and handles the IP protocol.

Customer's data transmitted on the CareBridge Backbone will be translated to a McKesson-provided class "C" equivalent IP network number by the Gateway. Such number can be used in conjunction with CareBridge Service, but may not be used to directly access the Internet except through the CareBridge Services. Upon termination of this Supplement, Customer shall no longer use the IP network number provided hereunder.

#### **2. Responsibilities of McKesson.**

2.1 McKesson will configure and provide the Gateway and with some configurations a diagnostics modem to Customer, and will test the VPN connection to the CareBridge Backbone after installation.

2.2 McKesson support will add and delete customer IP address mappings in the Gateway configuration upon customer request. Except for the initial charge for such option, there are no additional charges for these change requests.

2.3 McKesson will manage the VPN connection, the Gateway and where it applies the diagnostics modem, and communicate as necessary with Customer in case of disruption of the CareBridge Service.

#### **3. Responsibilities of Customer.**

3.1 Customer will provide an Internet connection to which the McKesson Gateway is connected. The Internet connection must have sufficient available bandwidth for the CareBridge Services being used. Customer's Internet Service Provider must allow the IPSec protocol to flow between the Gateway and the CareBridge Backbone.

3.2 Customer will assign one static IP address from the allocation provided by Customer's Internet Service Provider to the Gateway Internet interface. The IP address assigned to the Gateway Internet interface must utilize a static IP network number registered to Customer with the Internet Assigned Numbers Authority.

3.3 Customer will provide a direct dial telephone line connection for configurations including a modem which must be connected to the modem at all times. This connection will be used by McKesson support to execute diagnostics on the Gateway.

3.4 Customer will provide two IP addresses to assign to the Gateway inside interface from Customer's internal or DMZ network range. One IP address will be used for routing and the other IP address will be used for management. Both IP addresses must be on the same subnet.

3.5 Customer will install the Gateway and diagnostics modem according to the mutual design created by Customer and the McKesson Project Manager assigned to the installation.

3.6 Customer must use a commercially available firewall to connect Customer's network to the Internet, with the firewall limiting inbound access to generally acceptable, non-threatening IP traffic. For purposes of this Subparagraph 3.6, a router, with or without special filters, is not considered a commercially available firewall.

3.7 The Gateway must be directly connected to Customer's internal network or DMZ. If Customer requires the Gateway to be connected to a DMZ interface of a firewall: (a) Customer shall be responsible for configuring the firewall to support all protocols necessary to utilize the desired CareBridge Services; and (b) Customer may be charged an additional installation, monthly, and/or hourly fees.

3.8 Customer is responsible for installing and maintaining its local configuration, devices, and associated application software.

3.9 Customer will diagnose and correct any problems with their Internet connection upon Customer or McKesson determining that CareBridge Services are disrupted. Customer will periodically review utilization of their Internet connection to insure there is sufficient bandwidth for CareBridge Services being used by Customer.

3.10 Customer shall indemnify, defend and hold harmless McKesson from all liability, costs and expenses arising from Customer's use of the CareBridge Service. McKesson shall have no liability for Customer's use of any and all third party services (databases and applications).