

SUPPLEMENT TO CAREBRIDGE EXHIBIT

Service Description for Internet Gateway Service

Revised 11/1/2009 © McKesson Technologies Inc.

This Supplement will be strictly governed by the CareBridge Exhibit between McKesson and Customer.

1. **Service.** McKesson provides access from Customer's network to the Internet. Internet access is delivered through firewalls separating the CareBridge backbone from the Internet. Access to the Internet is available from any computers within Customer's network so long as such computers use IP addresses recognizable by the CareBridge network.

Internet Gateway Service ("IGS") allows computers on Customer's network to access resources on the Internet, but does not allow resources on the Internet to initiate access to computers on Customer's network. Customer may request IGS to be configured to provide restricted inbound access to specific Customer computers. All access to Internet resources will appear to be originating from the CareBridge firewalls. Customer IP addresses are not exposed to the Internet.

Internet Gateway Service does not analyze or restrict particular Internet content. Other CareBridge services, integrated with IGS, provide these services.

Internet services provided by the CareBridge firewall servers include, but are not limited to, HTTP (Web), HTTPS, Telnet, FTP, DNS and most single stream TCP-based protocols. Since all access is handled by the firewalls, some Internet services may not be available to the Customer's network, including those protocols that cannot handle firewall enforced network address translation. The SMTP (e-mail) is not supported by the IGS firewalls, but is instead handled by the E-mail Gateway Service firewalls.

2. **Additional Responsibilities of McKesson.**

2.1 McKesson will configure and manage the CareBridge systems to allow access between Customer's network and the Internet.

2.2 McKesson will provide Customer's primary technical contact with configuration information describing how to configure Customer's computers to use IGS.

2.3 McKesson will configure CareBridge systems to allow inbound access from Internet systems to specific Customer network connected systems. No controls, restrictions or analysis will be enabled for data exchanged between the Internet and these specific Customer systems. CareBridge will provide up to four external IP addresses for Customer to use.

3. **Additional Responsibilities of Customer.**

3.1 Customer will configure Customer's application software to communicate with the CareBridge firewall servers. This may include purchasing, configuring and supporting application software.

3.2 Customer is responsible for installing and maintaining its local configuration, devices, and associated application software.

3.3 If inbound access is provided to specific Customer systems, Customer is responsible for implementing all security controls necessary for the systems and data being accessed.

3.4 Customer shall indemnify, defend and hold harmless McKesson from all liability, costs and expenses arising from Customer's use of the CareBridge Service. McKesson shall have no liability for Customer's use of any and all third party services (databases and applications).